



June 29, 2012

TO: Mayor and Members of Council
FROM: Denise Turner Roth, City Manager *DN*
SUBJECT: Items for Your Information

IFYI HIGHLIGHTS

- Coach Lowe Boxing Center Sign Unveiling Ceremony
- Extended Hours of Operation at City Pools

Coach Al Lowe Boxing Center Sign Unveiling Ceremony

Attached is a memorandum from Parks and Recreations' Division Manager Wade Walcutt, dated June 28, 2012, regarding the unveiling of the new sign at the Coach Al Lowe Boxing Center, which is adjacent to Lindley Recreation Center. The ceremony is scheduled on July 12, 2012 at noon.

Extended Hours of Operation at City Pools

Attached is a memorandum from Parks and Recreations' Special Program Superintendent Phil Fleischmann, dated June 28, 2012, providing the summer operation hours at four City of Greensboro's pools.

Contact Center Feedback

Attached is the weekly report generated by our Contact Center for the week of June 16, 2012 through June 24, 2012.

Small Group Meetings

For the week of June 22, 2012 through June 28, 2012, there were no small group meetings between City Staff and [more than two but less than five] Councilmembers.

DTR/mm
Attachments

cc: Office of the City Manager
Global Media



June 28, 2012

TO: Chris Wilson, Interim Director

FROM: Wade Walcutt, Division Manager, Community Recreation Services

SUBJECT: Coach Al Lowe Boxing Center Sign Unveiling Ceremony

On Thursday, July 12, 2012, at noon, Coach Al Lowe will join his family, friends and supporters for the unveiling of the new sign at the Coach Al Lowe Boxing Center, adjacent to Lindley Recreation Center.

Coach Lowe is most deserving of this recognition as he formed the Greensboro Boxing Club over 40 years ago at the Fellowship Hall at Centenary United Methodist Church. He wanted to create an outlet for young men to focus their anger in a controlled and positive environment. As the program grew, the Greensboro Boxing Club relocated to Lindley Recreation Center in 1978 where Coach Lowe expanded the offerings to meet the needs of thousands of community residents.

On October 12, 2011, the Greensboro Parks & Recreation Commission accepted an application and petition, requesting the facility to be renamed the Coach Al Lowe Boxing Center. After posting a public notice for the required 30 days, the commission approved renaming the center in honor of Coach Lowe on November 29, 2011. City Council approved the naming request at their meeting on December 13, 2011.

We look forward to the unveiling of the Coach Al Lowe Boxing Center sign on July 12 and deeply appreciate his years of dedication and commitment to the department and the residents of our community.

WW

cc: Weesie Person, Recreation Center Superintendent



June 28, 2012

TO: Wade Walcutt, Community Recreation Services Division Manager

FROM: Phil Fleischmann, Special Programs Superintendent

SUBJECT: Extended Hours of Operation at City Pools

Beginning July 2, 2012, four City of Greensboro outdoor pools will expand their operational schedule for the summer months from five to six days per week as follows:

- Lindley Pool, 2907 Springwood Dr. – Tuesday-Sunday, 1-5 pm (closed Monday)
- Peeler Pool, 1300 Sykes Ave. – Monday-Saturday, 1-5 pm (closed Sunday)
- Warnersville Pool, 601 Doak St. – Monday-Tuesday and Thursday-Sunday, 1-5 pm (closed Wednesday)
- Windsor Pool, 1601 E. Lee St. – Tuesday-Sunday, 1-5 pm (closed Monday)

In addition, a Family Swim Night will be held at each pool one night per week as follows:

- Lindley Pool will remain open until 6:30 pm on Saturday
- Peeler Pool will be open from 6-7:30 pm on Wednesday
- Warnersville Pool will be open from 6-7:30 pm on Thursday
- Windsor Pools will be open from 6-7:30 pm on Tuesday

Let me know, if you need additional information.

PJF

cc: Chris Wilson, Interim Parks and Recreation Director

Public Affairs
Contact Center Weekly Report
Week of 6/18/12 - 6/24/12

Contact Center

4629 calls answered this week

Top 5 calls by area

Water Resources

Balance Inquiry – 888

New Sign up – 195

General Info – 164

Cutoff Requests – 142

Sign up/Owners – 130

Field Operations

Bulk Guidelines – 79

HHW/Transfer – 78

No Service/Garbage – 65

Repair Can/Garbage – 65

Dead Animal Pick up – 54

All others

Police/Watch Operations – 246

Privilege License – 88

Courts/Sheriff – 84

Police Records – 74

Overgrown Lots – 49

Comments

We received a total of 4 comment this week:

Guilford Metro 9-1-1 – 1 comment:

- On the night of June 18th, I had to call 911 to help my 10 month old son who had swallowed and choked on something. The 911 operator was very professional and quick to dispatch the Fire Department and EMS. I was extremely pleased that within minutes the Fire Department was at my home and they were very helpful and professional. The EMS arrived shortly thereafter and was equally helpful and professional. The care and concern they provided our child was heartwarming! Absolutely superb! My family is very grateful for their assistance, help, and more importantly, their care. I have never witnessed such high level of service and I am grateful for these ladies and gentleman. I am proud to live in a city that exhibits such care and concern for its citizens. The Fire Department definitely deserves to be honored for not just their work but the passion that they bring with them. My family and I thank you!

Library – 2 comment:

- I was looking for something, anything on Roger Lee Kenvin and your literary database was the only place I could find anything at all. Thank you so much! I wish I could hug you!
- I just want to praise the services provided by your employee regarding Kindle use. He is awesome! Very knowledgeable, friendly, and patient. He has done a great job helping me when I needed it downloading books to my Kindle. He is awesome! Thanks for providing this service to us!

Transportation – 1 comment:

- Concerned about where taxi cabs are located at the Depot in relation to the Amtrak section. Came in on a train with out of town visitors, was told that cabs are not allowed to pull into the circle in front of the Amtrak section, but have to wait at the street or up by the buses. Very inconvenient for elderly with luggage, in the rain, late at night, etc. and not like other towns where access to cabs is easy, close, and protected. Would like to see this changed. He was embarrassed for the people from out of town. He'd been telling them how great Greensboro is, and then this happened.

Overall

Calls about overgrown lots increased last week. Otherwise, we received the normal mix of calls. Call volume remained steady through the end of the week.